VOLVO CAR MALAYSIA "Volvo Secret Sale" ("CAMPAIGN")

Campaign Terms and Conditions ("**Campaign T&C**")

1. General

1.1 This Campaign is promoted by Volvo Car Malaysia Sdn Bhd (Registration No. 199901007530 (482430-K)) with business address at Lot 01-13A, 13A Floor, Menara Symphony, No, 5, Jalan Professor Khoo Kay Kim, Seksyen 13, 46200 Petaling Jaya, Selangor ("**Volvo Car Malaysia**").

2. Term

2.1 The Campaign will start on 14 November 2025 and will end on 30 November 2025, 11.59pm ("**Term**"), subject to Clause 3.1.

3. How to Participate

3.1 The participant shall be eligible to take part in the Campaign, subject to Clause 3.2:

3.1.1. Book their selected Volvo vehicle ("Vehicle") at any authorised Volvo showroom nationwide ("Showroom") from 14 November 2025 to 16 November 2025 only; Eligible for new, unregistered car purchases; Volvo Selekt Certified Used Cars do not apply.

3.1.2. Accept and sign the Vehicle Sales Order ("**VSO**") and the VSO Terms and Conditions; and

3.1.3. Ensure that all terms and conditions for the purchase of the Vehicle shall be fulfilled and adhered to by no later than 30 November 2025 at 11.59pm. For the avoidance of doubt, "Delivery" shall mean when the Vehicle and the keys have been handed over to the participant as decided by Volvo Car Malaysia.

(Participants fulfilling all the above criteria shall be defined as "**Eligible Participant**")

3.2 Participant shall not be considered an Eligible Participant if he/she is:

3.2.1. An employee of Volvo Car Malaysia, its affiliated companies, the agencies connected with the Campaign or Volvo Car Malaysia authorised dealers and its affiliated companies; and/or

3.2.2. a household or an immediate family member to the persons stated in Clause 3.2.1. (defined as parents, siblings, children and spouse, regardless of where they live) or such other family member as unless permitted by Volvo Car Malaysia in writing.

3.3 Volvo Car Malaysia reserves the right to verify that eligibility requirements are met and may require such further information or documents as it considers reasonably necessary for this purpose.

3.4 The participant shall solely be responsible for ensuring that all terms and conditions for the purchase of the Vehicle shall be fulfilled and adhered to by latest 30 November 2025 at 11.59pm (including the delivery of the Vehicle to the Eligible Participant to be completed no later than 30 November 2025 at 11.59pm) to be eligible to participate in this Campaign.

4. How to Win Flight Tickets worth RM10,000 ("Flight Tickets"), Electronic Gadgets worth up to RM100,000 ("Electronic Gadgets"), or Gift Boxes worth up to RM50,000 ("Gift Boxes")

4.1 For Flight Tickets, a total of ten (10) winner ("Winners") will each receive Flight Tickets worth RM10,000 to any preferred destination, subject to the terms and conditions herein.

4.2 For Electronic Gadgets, a total of fourteen (14) Winners will each receive Electronic Gadgets worth up to RM100,000, subject to the terms and conditions herein.

4.3 For Gift Boxes, an unlimited number of participants may receive Gift Boxes worth up to RM50,000, subject to availability and while stocks last.

4.4 To be eligible for any of the prizes stated in Clauses 4.1, 4.2, and 4.3, each Eligible Participant must:

4.4.1. Fulfil the requirements in Clause 3.1
4.4.2. Post a photo or video on Instagram or Facebook sharing their personal Volvo story, using the campaign hashtag [#MyVolvoJourney], and tag @VolvoCarMalaysia as well as the participating Volvo dealership. The Post must be published between 14 November 2025 and 30 November 2025 (note: 24-hour Stories are not eligible);
4.4.3. Ensure that the social media account used for posting is set to public;
4.4.4. Ensure that their Volvo vehicle is registered with Volvo Car Malaysia and delivered to the Eligible Participant by 30 November 2025; and
4.4.5. Ensure that the Service Provider (the dealership assisting with the Vehicle purchase) submits the Post to Volvo Car Malaysia via email together with the Vehicle Identification Number (VIN) of the delivered vehicle.

4.5 Only one Post shall be submitted to Volvo Car Malaysia for each Vehicle Identification Number.

4.6 The Post must be original and must not include third-party owned material, be sexually explicit or offensive or contain commercial content or violate any laws or regulations.

4.7 By participating in the Campaign and submitting the Post, Eligible Participant agrees to:

4.7.1. Grant Volvo Car Malaysia a non-exclusive, worldwide, royalty-free, irrevocable, and sub-licensable right to publish, communicate, and reproduce the Post and any content created in relation to this Campaign in Volvo Car Malaysia's social media channels (including but not limited to LinkedIn, Facebook and Instagram) during the Term and for the following twenty four (24) months from the Term without notice or compensation; and
4.7.2. waive in favour of Volvo Car Malaysia and its sub-licensees all moral rights in the Comment and any content created in relation to this Campaign.

4.8 Volvo Car Malaysia will contact the Winners on 10 December 2025 via Volvo Car Malaysia's official social media channels (Facebook and Instagram). Each Winner will have seven (7) days from the date of notification to provide the required contact information to Volvo Car Malaysia. Failure to do so will result in the forfeiture of the prize, and Volvo Car Malaysia reserves the right to select an alternate Winner at its discretion.

4.9 In the event that a Winner fails to meet the eligibility requirements outlined in Clause 3.1 and Clause 5 of these Terms and Conditions, Volvo Car Malaysia reserves the right to forfeit the prize, even if it has already been awarded, and to select an alternate Winner at its discretion.

4.10 Volvo Car Malaysia reserves the right to decide what the specifications of the flight tickets including but not limited to the duration, travel itinerary, accommodations, and all other specifications in relation to the Flight Tickets.

4.11 Volvo Car Malaysia shall have absolute discretion in selecting the winning Posts based on creativity and overall storytelling quality.

4.12 By participating in this Campaign, all contents in relation to the Campaign produced and submitted by the participants to Volvo Car Malaysia shall be the property of Volvo Car Malaysia.

5. Data Protection

5.1 Volvo Car Malaysia will only use participants' information to administer the Campaign. Volvo Car Malaysia will observe and comply with the provisions of the Personal Data Protection Act 2010 and/or any regulations, rules, standards, or directions (including all the amendments made to the same from time to time) passed thereunder when it is processing the participants' personal data.

5.2 By participating in this Campaign, participants acknowledge and consented to Volvo Car Malaysia collecting and processing their information. Volvo Car Malaysia's Personal Data Protection Notice and Consent is available here [https://www.volvocars.com/my/l/pdpa-eng/].

6. Limitations of Liability

6.1 Except for any liability that cannot by law be excluded, Volvo Car Malaysia (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Campaign.

6.2 Except for any liability that cannot by law be excluded, Volvo Car Malaysia (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence) for any personal injury or any loss or damage (including loss of opportunity) whether direct, indirect, special or consequential, arising in any way out of: (a) All contents in relation to the Campaign (including all Posts) (b) any technical difficulties or equipment malfunction (whether or not under the Volvo Car Malaysia's control) (c) any theft, unauthorised access or third party interference (d) any variation in Flight Ticket value to that stated in these Campaign T&C or (e) any tax liability incurred by a Selected Eligible Participant.

7. Miscellaneous

7.1 The Gifts and/or the flight tickets is not transferable and cannot be exchanged for cash.

7.2 The Eligible Participant warrants all information provided by the Eligible Participant (including Selected Eligible Participant) to Volvo Car Malaysia in relation to this Campaign is true and accurate.

7.3 Volvo Car Malaysia reserves the right to disqualify any participant from this Campaign if it has reason to believe that the Campaign T&C is not being observed.

7.4 Volvo Car Malaysia reserves the right to vary the Campaign T&C from time to time and/or to issue clarifications on the Campaign T&C should this be required, and such variations and clarifications shall be binding.

7.5 If any provision of the Campaign T&C is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.

7.6 The Campaign T&C, and all issues arising out of it shall be governed in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of the said territory.

7.7 By participating in this Campaign, all participants acknowledge and agree to be bound by the Campaign T&C.

Volvo Car Malaysia shall have absolute discretion as to which Post wins the Trip based on the creativity of the Post.

By participating in this Campaign, all contents in relation to the Campaign produced and submitted by the participants to Volvo Car Malaysia shall be the property of Volvo Car Malaysia